

Cookies Policy of Gran Isla Hotels

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Legal Note

In accordance with current legislation on data protection as well as on information society services and electronic commerce, the user accepts that the personal data provided on the Web, or any other provided to GRAN ISLA MANAGEMENT S.L. for access to some of the services are incorporated into files owned by GRAN ISLA MANAGEMENT S.L. with the purpose of facilitating the provision of the services requested, for the correct identification of users who request personalised services on the Web, for the management of basic administration tasks, as well as to keep you informed, either by e-mail or by any other means, of news, products and services related to GRAN ISLA MANAGEMENT S.L.. In the case of commercial communications via email or equivalent means, the user gives express consent to send advertising through this medium GRAN ISLA MANAGEMENT S.L. undertakes to comply with its obligation of secrecy of personal data and its duty to treat them with confidentiality, and assumes, for these purposes, the technical, organizational and security measures necessary to prevent alteration, loss, treatment or unauthorized access, in accordance with the provisions of Law 15/1999 of 13 December on the Protection of Personal Data, and other applicable legislation.

The answers to the fields containing an asterisk (*) or marked as compulsory, are mandatory, as they are considered the minimum information required to manage the requested information, without this information it would be impossible to develop the requested service. The rest of the fields are optional.

The user will be responsible, in any case, for the veracity of the data provided, and GRAN ISLA MANAGEMENT S.L. reserves the right to exclude from the registered services any user who has provided false data, without prejudice to any other actions that may be applicable by law.

Any user may at any time exercise their rights of access, rectification, cancellation and opposition, by writing, proving their identity by means of a photocopy of their ID card, and specifying the right to be exercised, to: GRAN ISLA MANAGEMENT S.L. - Avenida Golf 1, 07180 Santa Ponsa, Mallorca - Spain.

Regulations on the use of cookies

This Cookies Policy is an integral part of the Legal Notice and Privacy Policy of GRAN ISLA MANAGEMENT S.L. Accessing and browsing the site, or the use of its services, implies acceptance of the General Conditions set out in our Legal Notice (and therefore the Privacy Policy and Cookies Policy). Please read them carefully. Thank you for choosing to visit us. We want your experience on the site to be as good as possible, and for that reason we have written this Cookie Policy as transparently as possible.

What is a Cookie?

Cookies are files containing small amounts of information that are downloaded to the user's device used when visiting a website. Their main purpose is to recognise the user each time they access www.granisla.com and also allows us to improve the quality and usability of our website. Cookies are essential for the functioning of the Internet; they cannot damage the user's computer/device and, if they are activated in your browser settings, they help us to identify and resolve possible errors in the functioning of www.granisla.com.

Types of Cookies

There are different types of cookies. They all work in the same way, but have small differences:

- Depending on the entity managing them:

- First-party cookies: these are cookies that are collected by the publisher itself in order to provide the service requested by the user.
- Third-party cookies: These are cookies that are collected and managed by a third party; they cannot be considered to be our own cookies.

- According to the length of time they remain active:

- Session cookies: these collect data while the user browses the web in order to provide the requested service.
- Persistent cookies: these are stored in the terminal and the information obtained will be used by the party responsible for the cookie in order to provide the requested service.

- According to their purpose:

- Technical cookies: these are necessary for the correct browsing of the website.
- Personalisation cookies: these allow the user to choose the characteristics (language) for browsing the website.
- Analysis cookies: these allow the provider to analyse the user's browsing habits in order to monitor the use of the website, as well as to compile statistics on the most visited content, number of visitors, etc.
- Advertising cookies: these allow the editor to include advertising spaces on the website, depending on the content of the website itself.
- Behavioural advertising cookies: these allow the editor to include advertising spaces on the website according to the information obtained through the user's browsing habits.

Use of Cookies by www.granisla.com

By accessing www.granisla.com, you expressly accept that we may use this type of cookies on your devices. If you deactivate cookies, your browsing on www.granisla.com may not be optimal and some of the utilities available on www.granisla.com may not work correctly.

Cookies de Terceros. Cookies de Google Analytics

The site uses the Google Analytics service, which is provided by Google, Inc., an entity whose head office is located at 1600 Amphitheatre Parkway, Mountain View (California), CA 94043, United States ("Google").

Google Analytics uses cookies to help us analyse how users use the website. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on its servers in the United States. Google will use this information on our behalf for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google.

You may refuse the use of cookies by selecting the appropriate settings on your browser, however, if you do this you may not be able to use the full functionality of this site. However, if you do so, you may not be able to use the full functionality of this site. By using this site you consent to the processing of data about you by Google in the manner and for the purposes set out above.

Name of the cookies

_utma
_utmb
_utmc
_utmv
_utmz

Purpose of the cookies

These Google Analytics cookies generate an anonymous user ID, which is used to count the number of visits to www.granisla.com by the user. It also records the first and last time the user visited the website. It also calculates when a session has ended, user origin and keyword.

User settings to prevent Cookies

From www.granisla.com and in compliance with current legislation, we provide you with information that allows you to configure your browser / Internet browsers to maintain your privacy and security in relation to cookies. For this reason, we provide you with information and links to the official support sites of the main browsers so that you can decide whether or not you wish to accept the use of cookies.

You can block cookies through your browser's configuration tools or you can set your browser to warn you when a server wants to save a cookie:

Si utilizas Microsoft Internet Explorer, en la opción de menú Herramientas > Opciones de Internet > Privacidad > Configuración. Para saber más visita <https://support.microsoft.com/es-es/topic/eliminar-y-administrar-cookies-168dab11-0753-043d-7c16-ed5947fc64d>

- If you use Firefox, under the menu option Preferences > Privacy & Security > Cookies. To find out more visit <https://support.mozilla.org/es/kb/impedir-que-los-sitios-web-guarden-sus-preferencia>
- If you use Chrome, go to More > Settings > Privacy & Security > Cookies. To find out more visit <https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DDesktop&hl=es>
- If you use Safari, in the Preferences > Privacy section. To find out more visit <https://support.apple.com/es-es/guide/safari/sfri11471/mac>