

## TERMS OF USE

In compliance with Law 34/2002, of 11 July, on Information Society Services and Electronic Commerce (LSSI-CE), GRAN ISLA MANAGEMENT SL (a company of the Gran Isla Hotels group) informs that it is the owner of the website [www.granisla.com](http://www.granisla.com). In accordance with the requirements of article 10 of the aforementioned Law, GRAN ISLA MANAGEMENT SL informs of the following data:

The owner of this website is GRAN ISLA MANAGEMENT SL, with CIF B-57844728 and registered office at AVENIDA GOLF 1 SANTA PONSA, MALLORCA, CP 07181, registered in the Mercantile Register, in volume 2571, folio 24, page PM-73881 and inscription 1. The e-mail address for contact with the company is: [lopd@granisla.com](mailto:lopd@granisla.com)

### **User and liability regime**

Browsing, access and use of the website of GRAN ISLA MANAGEMENT SL confers the condition of user, by which they accept, from browsing the website of GRAN ISLA MANAGEMENT SL, all the conditions of use established herein without prejudice to the application of the corresponding regulations of mandatory legal compliance as the case may be.

The GRAN ISLA MANAGEMENT SL website provides a wide range of information, services and data. The user assumes responsibility for the correct use of the website. This responsibility shall extend to:

- The truthfulness and legality of the information provided by the user in the forms provided by GRAN ISLA MANAGEMENT SL for access to certain content or services offered by the website.
- The use of the information, services and data offered by GRAN ISLA MANAGEMENT SL contrary to the provisions of these conditions, the law, morality, good customs or public order, or that in any other way may involve damage to the rights of third parties or the operation of the website.

### **Linking policy and disclaimers**

GRAN ISLA MANAGEMENT SL is not responsible for the content of the websites which the user may access through the links established on its website and declares that under no circumstances will it examine or exercise any type of control over the content of other websites. Likewise, it does not guarantee the technical availability, accuracy, veracity, validity or legality of sites outside its property that can be accessed through the links.

GRAN ISLA MANAGEMENT SL declares that it has adopted all necessary measures to avoid any damage to users of its website, which may arise from browsing its website. Consequently, GRAN ISLA MANAGEMENT SL is not responsible, in any case, for any damages that the user may suffer from Internet browsing.

## **Modifications**

GRAN ISLA MANAGEMENT SL reserves the right to make any modifications it deems appropriate, without prior notice, to the content of its website. Both with regard to the contents of the website, and in the conditions of use of the same, or in the general conditions of contract. Said modifications may be made through its website by any legally admissible means and shall be binding during the time they are published on the website and until they are validly modified by subsequent modifications.

## **Cookies**

A cookie is a file that is downloaded to your computer when you access certain websites. Cookies allow a website, among other things, to store and retrieve information about the browsing habits of a user or their computer and, depending on the information it contains and the way you use your computer, can be used to recognise the user.

In accordance with the provisions of Article 22.2 of Law 34/2002, of July 11, Services of the Information Society and Electronic Commerce (LSSI-CE), which must inform users about the use of storage devices and data recovery in terminal equipment, GRAN ISLA MANAGEMENT SL reports that when accessing this web domain [www.granisla.com](http://www.granisla.com), cookies will not be installed on their computers. In the event that GRAN ISLA MANAGEMENT SL decides to use such devices, it will inform its users.

## **DATA PROTECTION**

In accordance with the provisions of current legislation on Personal Data Protection, we inform you that your data will be incorporated into the processing system owned by GRAN ISLA MANAGEMENT SL with CIF B-57844728 and registered office at AVENIDA GOLF 1 SANTA PONSÀ, MALLORCA, CP 07180, in order to facilitate, expedite and fulfil the commitments established between the two parties. For this purpose, Gran Isla Hotels uses the platforms Witbooking (INTEDOCS SOLUCIONES DIGITALES S.L Aribau 240, 5-M, 08006 Barcelona) and Pushtech (Pushtech Technologies SL Zamora 99, 6th floor, 08018 Barcelona).

In compliance with current legislation, GRAN ISLA MANAGEMENT SL informs that the data will be kept for the period strictly necessary to comply with the aforementioned precepts.

As long as you do not inform us to the contrary, we will understand that your data have not been modified, that you undertake to notify us of any variation and that we have your consent to use them for the aforementioned purposes.

GRAN ISLA MANAGEMENT SL informs that it will proceed to treat the data in a lawful, loyal, transparent, adequate, relevant, limited, accurate and updated manner. That is why GRAN ISLA MANAGEMENT SL undertakes to take all reasonable measures to ensure that they are deleted or rectified without delay when they are inaccurate.

In accordance with the rights conferred by current data protection legislation, users may exercise their rights of access, rectification, limitation of processing, deletion, portability and

opposition to the processing of their personal data, as well as the consent given for the processing thereof, by sending their request to the postal address indicated above or to the e-mail address [lopd@granisla.com](mailto:lopd@granisla.com).

You may contact the competent supervisory authority to submit the claim you deem appropriate you consider appropriate.

### **SSL CERTIFICATION (SECURE SOCKETS LAYER)**

The SSL CERTIFICATE provides authentication, privacy and security of information between GRAN ISLA MANAGEMENT SL and the user.

GRAN ISLA MANAGEMENT SL has a security certificate that is used by SSL CERTIFICATE to make secure connections.

In this process several parameters are established to make the connection securely and is established using pre-established keys, encrypting and decrypting all data sent until the connection is closed.

### **INTELLECTUAL AND INDUSTRIAL PROPERTY**

GRAN ISLA MANAGEMENT SL itself or as assignee, is the owner of all intellectual and industrial property rights of its website, as well as of the elements contained therein (including but not limited to images, sound, audio, video, software or texts; trademarks or logos, colour combinations, structure and design, selection of materials used, computer programs necessary for its operation, access and use, etc.), owned by GRAN ISLA MANAGEMENT SL. They are, therefore, works protected as intellectual property by the Spanish legal system, being applicable both Spanish and Community regulations in this field, as well as international treaties relating to the matter and signed by Spain.

All rights reserved. Pursuant to the provisions of the Intellectual Property Law, the reproduction, distribution and public communication, including making available, of all or part of the contents of this website, for commercial purposes, on any medium and by any technical means, without the authorisation of GRAN ISLA MANAGEMENT SL, are expressly prohibited.

The user undertakes to respect the Intellectual and Industrial Property rights owned by GRAN ISLA MANAGEMENT SL. You can view the elements of the portal and even print, copy and store them on the hard drive of your computer or any other hardware provided it is solely and exclusively for your personal and private use. The user must refrain from deleting, altering, evading or manipulating any protection device or security system installed on the pages of GRAN ISLA MANAGEMENT SL.

### **Legal action, applicable law and jurisdiction**

GRAN ISLA MANAGEMENT SL also reserves the right to bring any civil or criminal action it deems appropriate for improper use of its website and content, or for breach of these conditions.

The relationship between the user and the provider shall be governed by the regulations in force and applicable in Spanish territory. The parties expressly waive any other jurisdiction to which they may be entitled and expressly submit to the Courts and Tribunals of Palma de Mallorca to resolve any dispute that may arise in the interpretation or execution of these contractual conditions.

\*GRAN ISLA HOTELS GROUP: GRAN ISLA MANAGEMENT SL, CALVIA DE TURISMO SL, JUTLANDIA BLANCA DE TURISMO SL, PIRATES VILLAGE SL, PIRATES VILLAGE SL.