

## Legal Note Gran Isla Hotels

The personal data provided by the User will be included in a file under the responsibility of GRAN ISLA MANAGEMENT S.L. in accordance with the provisions of the current regulations on Personal Data Protection, in order to allow the proper functioning of the Website, the management and provision of services requested through the same as well as any service that may arise from the stay at the hotel. The User's personal data will be processed in accordance with the requirements established in the aforementioned law and its implementing regulations, and will be kept for the time strictly necessary in compliance with the regulations in force.

For this purpose, Gran Isla Hotels uses the platforms Witbooking (INTEDOCS SOLUCIONES DIGITALES S.L Aribau 240, 5-M, 08006 Barcelona), Fideltour (Fideltour SL Gremi Fusters 33, 3ª planta, 07009, Palma de Mallorca) and Acumbamail (Acumbamail S.L, Avda. del Rey Santo 3D 3ª planta Oficina 3, 13001 Ciudad Real, España).

With this clause you are informed that your data will be communicated to banks and savings banks, public administrations and the competent authority, as well as to all those entities that may provide a service to GRAN ISLA MANAGEMENT S.L. in relation to additional services that may be required by the guest. This communication is essential to comply with current regulations. Likewise to the companies of the group that are necessary to be able to provide the requested service.

GRAN ISLA MANAGEMENT S.L., has adopted the necessary technical and organizational measures to guarantee the security and integrity of the data, as well as to avoid its alteration, loss, treatment or unauthorized access.

When personal data are requested for the provision of the services made available through the Website, Users will be duly informed of the conditions and purpose of their processing.

The User shall be solely responsible for the veracity of the data entered. The data requested in the different forms on the Website are strictly necessary to deal with your request. The refusal to provide the data classified as obligatory will imply the non-provision or impossibility of accessing the service for which they are requested. Likewise, additional data may be provided on a voluntary basis in order to provide the services offered in the best possible way.

The contact details provided by the User may be used to send commercial communications concerning products or services marketed by GRAN ISLA MANAGEMENT S.L.. The user may oppose the sending of commercial communications by electronic means both at the time of providing the data and in each of the commercial communications sent to them or at any time, by sending a "unsubscribe" request to [lopd@granisla.com](mailto:lopd@granisla.com) or using the link for this purpose included in the footer of each communication.

The User has recognised rights of access, rectification, opposition and cancellation which may be exercised free of charge by writing to GRAN ISLA MANAGEMENT S.L., Avenida Golf 1, 07180

Santa Ponsa, Mallorca, together with a photocopy of your ID card or other document proving your identity.

### **Use of Cookies**

In accordance with the provisions of Law 34/2002 on Information Society Services and Electronic Commerce, we inform you that this website uses cookies: Files that the server of GRAN ISLA MANAGEMENT S.L. will send to your computer and that will provide this information on the sections visited by the user, to allow us to know your browsing habits and customize in your interest the information displayed on the website. For more information you can access our Cookies Policy ([https://www.granisla.com/static/pdf/cookies\\_es.pdf](https://www.granisla.com/static/pdf/cookies_es.pdf)).

### **Security**

Access to transactional services is performed in a secure environment using protocols to protect the information communicated. The secure server establishes a connection so that the information is transmitted encrypted. This ensures that the transmitted content is only intelligible to the client device and the destination server.

### **Privacy Policy**

In compliance with the provisions of Law 15/1999 of 13 December on the Protection of Personal Data, GRAN ISLA MANAGEMENT SL reports that the personal data provided by the user will be included in a file under its responsibility, in order to allow the proper management of the Website and for the purposes set out below, depending on the type of service requested:

- CONTACT FORM: to respond to requests for information that the user has made by this means.
- EXCLUSIVE OFFERS form: sending information, news and promotions that may be of interest to you, related to GRAN ISLA MANAGEMENT S.L. and the products and services it sells.

In all cases, your data may be used to send electronic commercial communications about services marketed by GRAN ISLA MANAGEMENT S.L..

GRAN ISLA MANAGEMENT S.L., has adopted the necessary technical and organizational measures to guarantee the security and integrity of the data, as well as to avoid its alteration, loss, treatment or unauthorized access. The User's personal data will be processed in accordance with the requirements established in the aforementioned law and its implementing regulations.

The User shall keep his/her personal data accurate and up to date. The User shall be solely responsible for the veracity of the data entered. The data requested in the different forms on the Website are strictly necessary to meet your request. The refusal to provide the data classified as obligatory will imply the non-provision or impossibility of accessing the service for which they are requested. Likewise, additional data may be provided on a voluntary basis in order to provide the services offered in the best possible way. In the event of providing third party data, the User assumes the obligation to inform them of the content of this policy.

The User expressly accepts the content of the legal notice that regulates the provision of the services.

The contact details provided by the user may be used to send commercial communications relating to products or services marketed by GRAN ISLA MANAGEMENT S.L.. The user may oppose the sending of commercial communications by electronic means both at the time of providing the data and in each of the commercial communications addressed to them, all free of charge. In any case, the User may unsubscribe by sending a "unsubscribe" request to [lopd@granisla.com](mailto:lopd@granisla.com).

The User has recognised rights of access, rectification, opposition and cancellation which may be exercised free of charge by writing to GRAN ISLA MANAGEMENT S.L., Avenida Golf 1, 07180 Santa Ponsa, Mallorca - Spain, together with a photocopy of your ID card or other document proving your identity.

### **Applicable law and jurisdiction**

GRAN ISLA MANAGEMENT SL is domiciled in the Balearic Islands, Spain. The relationship between the user and the provider shall be governed by the regulations in force and applicable in Spanish territory. The parties expressly waive the jurisdiction that may correspond to them and expressly submit to the Courts and Tribunals of Palma de Mallorca to resolve any dispute that may arise in the interpretation or execution of these contractual conditions.

\*GRAN ISLA HOTELS GROUP: GRAN ISLA MANAGEMENT SL, CALVIA DE TURISMO SL, JUTLANDIA BLANCA DE TURISMO SL, PIRATES VILLAGE SL